

TREEHOUSE TIPS!

Our program often fills up ahead of time, so please make reservations at least a week in advance, or two weeks in advance for holiday times. *Please remember, walk-ins are not guaranteed!*

Our Top 3 tips!

1. Prepare your child for a day away from you. It's just like school... just ski school. Be sure to set their expectations and your own for a day of trying something brand new and fun! Younger children might have a harder time being away from parents and learning a new sport.
2. Please do not come back until pick up time! Trust us, we will call you if there are any issues. If you need to spy, please do so without getting your child's attention.
3. Pack extra layers! Leave dry bottoms for younger children in case they can't make it to the restroom in time, and pack extra layers for children in case they get too cold.

Before you arrive:

1. Please print out the Winter Registration Card from our website and bring it with you. We NEED this information for emergency purposes. This is the first thing we collect from you when you enter the building.
2. Triple check the weather. Dress your children accordingly. Each child has a locker so they can keep extra layers in there.
3. Be sure we have your child's correct height/weight/shoe size so we can have their equipment ready to go!

Once you're at The Treehouse: 8:30am-9:00am

1. You'll start the registration process. PLEASE let our staff know if your child has any allergies or dietary/physical restrictions. We do our best to accommodate all children, and can do so if you communicate with us!
2. Find your child's locker, you'll be given the number. We try to put families together in one locker. Get your child in all of their ski gear,
 - a. Put their boots on (double check the buckles are on the **OUTSIDE** of the foot), and be sure your child has only one pair of high-rise socks. Multiple layers of socks can cause irritation, blisters, and sore feet.

- b. Place their Treehouse Vest on them with the name tag in the front (you know... so we can see their name when we're talking to them).*
 - c. Place the lanyard from the locker around YOUR neck. This is the **"Parent Pick Up Pass"** that you are required to give to your child's instructor at the end of the day. Each child has one, so if you have two children, you'll have two lanyards in the locker. If you do not have this at pick up time, you must show a supervisor your ID. *If you do not return it, you must pay \$10... so hold onto it!**
 - d. Grab a helmet from the helmet bins. The sizes are on the bins, and each helmet has an adjustable dial at the nape of the neck.*
3. Once you have your child dressed in all of his/her gear, helmet on... continue out the back door of the Treehouse and grab your child's skis on the way. The skis are organized to your left and right to match the color of your child's Treehouse Vest (ie: all Reds will be in the same section), with the child's name on the ski. Be sure you grab your child's skis only, if you grab someone else's skis, then they will have to wait in line to get a new set, and you'll endanger your child by sending them on the snow in the incorrect skis.
4. Find the flag that matches the color of your child's Treehouse vest. There will be an instructor there, however, it may not be YOUR child's instructor. Many of our instructors are busy inside helping all of the other children get ready for their day. Don't sweat, all instructors come out closer to 9 and have the names of their children handy.
5. Once you've dropped your child off at the flag, it's best to exit the teaching area. It gets crowded quickly, and if too many parents linger, separation anxiety can set in and children begin to get upset. We recommend giving a hug and a kiss at the flag, taking a quick picture, and then watching from afar the rest of the day!

Ways to check on your child:

1. Please ski or walk by quietly, without getting your child's attention. If you talk to your child during their lesson, they think it is time to go home. If you don't take them home at that time, they can get extremely upset... bringing both of your ski days to a quick end.
2. You can also call the number on the back of the Parent Pick Up Pass. It is a direct line to the Treehouse. You may have to leave a message, but we check the voicemail frequently, and we will return your call momentarily.
3. We want to remind parents that we keep our doors locked for the duration of the day for the security of your children. If you must enter the building during the day, knock and someone can assist you. We do our best to keep parents out of sight of children to keep them from getting upset.

Once you're ready to pick up: 2:45pm-3:00pm

1. No need to come into the building first. Head straight out back to our teaching area! The younger children may still be on our teaching area, so you can take pictures and videos at this point. Other lessons will be exiting Blue Ridge or Potato Patch Lifts, so keep an eye out for them.
2. Once you see your child, you **MUST** have a conversation with the instructor. The instructor will collect your Parent Pick up Pass, and give you a report card for your child's progression throughout the day. ***Please do not leave the teaching area without notifying your child's instructor.***
3. If you're finished skiing for the day, please return your child's skis and boots to the rental room, and place the Treehouse Vest and helmets in the correct bins.
4. If you're not finished skiing for the day: please go to the main check in area to purchase your child's Lift and/or Rental-after tickets. Each ticket is \$10, regardless of how long you're skiing. If your child is 5 or younger, they get a complimentary lift-after ticket.
 - a. The locker your child had during the day will be emptied and cleaned out by 4:00pm, so please take your child's belongings with you, or feel free to leave the belongings on a bench inside our building. ***Please keep in mind our building often locks up after 5pm.***